

t4trade

**PRIVACY
POLICY**

Privacy Policy

This privacy policy (“**Policy**”) outlines the policy of Tradeco Limited (the “**Company**”) and its Affiliate Members (both the Company and its Affiliate Members hereinafter be referred jointly as the “**Companies**”, “**we**” or “**us**”) on how the Companies manage the personal information that they hold about the Company’s clients and others (“**you**” or “**your**”).

This privacy applies to all website users, whether you are a former, existing or potential client or just a visitor of our website at www.t4trade.com (“**Website**”). The Companies are the data controllers for purposes of the data protection legislation.

Your privacy is of the utmost importance to everyone involved. To protect your privacy, we follow different principles in accordance with worldwide practices for client privacy and data protection. These include the following actions:

- We will not sell or give away your name, surname, e-mail address, phone number, identity verification documents, e-mail address or any other information to anyone, except as described in this Policy.
- We will use various security measures to protect your information from unauthorised users.
- We may transmit your personal information through the Companies.
- We may also pass your personal information to technology providers and/or social trading businesses.
- Any or all of these persons, bodies or entities may contact you with information about services, which may be of interest to you, including by email, telephone, SMS, messaging services such as WhatsApp, or automated calling systems. Please tick the relevant box on our web page to confirm that you agree to this.

Personal Information

Considering our nature of business and to perform our services offered to you efficiently, we will collect personal information.

Notice

We will ask you, when required, for information that personally identifies you (personal information) or allow us to contact you. Generally, this information is requested when you apply for a demo or a live account as well as when participating in any offer we promote to our existing or potential clients or to any visitors on our Website. The main purpose we use your personal information is to introduce you to our Affiliate Members so they can offer you sales and post sales services, better understand your financial objectives and ensure that relevant services are appropriate to your profile.

The personal information that will be collected includes but is not limited to:

- personal details and documents you provide us during the onboarding procedures, any applications and other forms,
- financial details such as estimated annual income, net worth, information relating to

- your trading experience and investment knowledge,
- documents necessary to verify your identity, such as your passport, utility bills, and/or bank statements or your company incorporation details.
 - Any data we automatically collect when you use our services, such as IP addresses, device type, operating system, account settings, login and logout information.
 - Any data relating to your transactions, including type of selected account, type of financial instrument, time of opening or closing positions, amount of investment, profit and loss.

Retention Period

We keep your personal information on record for a period of at least seven (7) years from last execution of any transaction or termination of the business relationship. Subject to this, when we consider information is no longer needed, we will remove any personal details that can identify you or we will securely destroy the records.

Purpose of processing personal data

The Companies may use your personal information for any of the following purposes:

- to confirm your identity;
- to assess your suitability to the products and services our Affiliate Members provide;
- to process your transactions;
- to provide you with transaction and post transaction related services;
- to provide the requested services to you including processing transactions;
- to inform you of products and/or services that may be of interest to you;
- to keep you updated on the issues that are relevant to your business relationship with the Companies;
- to improve the Website;
- to analyse statistical data in order to offer you better, customized products and/or services.

We and/or our Affiliate Members may engage contractors to provide limited services on our behalf, including sending newsletters and other correspondence whether through electronic means or via postal mail, etc. The Companies will only provide those contractors the information they need to deliver the services and they are prohibited from using that information for any other purpose.

Disclosure of personal information

The Companies will disclose your personal information, without notice when required to do so by law or in good faith provided such action is necessary to:

- (a) protect the Companies' rights and/or comply with any court order or judicial proceedings;
- (b) avoid any potential fraud;
- (c) conform to the edicts of the law or comply with a legal process served on us, our Affiliate Members or the site;
- (d) protect and defend the rights or property of us and our Affiliate Members and
- (e) act in urgent circumstances to protect the personal safety of our users, our Affiliate Members, websites and/or the public.

The Companies reserve its right to transfer your personal information inside or outside the EEA to service providers and processors. In case your data is transferred outside of EEA, we will make sure that the transfer is lawful, secured and in accordance with this Privacy Policy.

Cookies

We use cookies to gather information about your access to our Website and other services we provide to you.

Cookies are small text files of letters and numbers, which use a unique identification tag and if you consent, they are stored on your device as a result of using this Website or other services, we provide to you.

Cookies help us provide you with a better experience when you browse our Website by enabling us to monitor the pages that you find useful and tailor our Website to your needs. Cookies do not transfer viruses or malware to your computer.

You can choose to restrict or block cookies through your browser settings. Please note, however, that cookies help you navigate our Website. If you choose to block or restrict cookies on our Website this may affect your experience.

By clicking "Allow" on our Website or by continuing to use the Website, you consent to our use of cookies.

Please refer to the Company's Cookie Policy at <https://www.t4trade.com/en/cookie-policy/> to find more information regarding cookies.

Consent

By visiting and/or accessing this Website, you consent to the Companies to collect, maintain and use your personal information as per this Policy.

Security measures

The Companies have taken strong measures to protect the security of your personal information and to ensure that your choices for its intended use are honored. The Companies take strong precautions to protect your data from loss, misuse, unauthorised access or disclosure, alteration, or destruction.

The Companies strictly protect the security of your personal information and honor your choices for its intended use.

You also have a significant role in protecting your information. No one can see or edit your personal information without knowing your user name and password, so do not share these details with others.

Access

You have the right to obtain a copy of any personal information which the Companies hold about you and to advise us of any perceived inaccuracy. To make a request, please write to us, verifying your identity and specifying what information you require. We may charge a fee to cover the cost of verifying the application and locating, retrieving, reviewing and copying any

material requested. We will acknowledge your request and respond to it within 40 days of receipt of your application and any applicable fee.

Enforcement

We reserve the right to change this policy anytime. Changes will be posted on this Policy, therefore you are encouraged to visit and review this Policy from time to time. In case you have any queries, wish to access or update your personal details, or do not wish to receive marketing material from us, please email us at compliance@t4trade.com.

Links to third party websites

This Website may have links to external third-party websites that may benefit you. Please note, however, that third party websites are not covered by our Privacy Policy and these sites are not subject to our privacy standards and procedures.

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